

With the replacement of the System Control Center:

Q. Please provide statistics as to how this has improved system reliability by reducing the frequency and duration of power interruptions.

A. Replacement of the Company's System Control Centre (SCC) commenced in 1999, and was completed in 2000.

Table 1 below shows the Company's total SAIFI and SAIDI statistics for the period since the replacement project commenced.

Table 1 SAIFI and SAIDI 1999 to 2001			
	1999	2000	2001
SAIFI (interruptions)	6.61	4.93	3.99
SAIDI (hours)	9.71	5.93	3.73

While Table 1 illustrates the significant strides the Company has made towards improved reliability since the SCC replacement commenced, the SCC functions as part of a larger system that provides electrical service to customers. The replacement of the SCC has contributed to the reliability improvements achieved through various enhancements such as improved monitoring, remote control and response time. However, the Company has not completed an analysis to specifically isolate the impact of the SCC replacement on SAIFI and SAIDI reliability indices.